



*Timely
processing
to affect
change*

ENROLLMENT, SWITCHING AND DROPS

Timely processing of enrollments and drops, and effective interfaces with local distribution companies keep your business running smoothly.

With PPL Solutions as your partner, energy flow will start and stop when expected. Electronic data exchanges with distribution companies and appropriate third parties will ensure prompt, accurate billing.

Services we provide include:

- Contract verification
- Customer account setup initiation
- Enrollment initiation
- Exceptions resolution
- Electronic transactions for enrollments and drops
- Transaction monitoring
- Enrollment and drop reporting, including drop alerts
- Status of enrollments and drops reporting
- Internet access to monitor enrollment and switching process
- Data storage
- Mass enrollment and drops

PPL Solutions
Two North Ninth Street
Allentown, PA 18101
800-718-7775
www.ppl-solutions.com